

SUPPORT SERVICES

Owners

The folks below are your best resources if anything goes awry since they are local. Of course you can always try to reach us with any questions or concerns at our home: 203-481-6256. Ned's cell is 203-619-3972 and Amy's is 203-619-2099.

Key Pick Up

Instructions for key pick up have been included with your rental confirmation. If for any reason the key storage receptacle does not work properly and you can't obtain the house key, call Tomeika at 802-376-9022. You may also call Chris or Jeremy, see numbers below.

Chris Conway - CGC Construction

If anything goes wrong with the house: **hot tub problems**, a total blackout, heating system doesn't work, water heater won't run, roof falls in, a flood, Chris Conway is the one to call. **802-875-3483**. Chris finally has a cell phone! 802-384-8019

You may also try Jeremy Congdon at 802-885-5347.

For minor setbacks, you may also try our neighbor CJ at 228-7078.....he is the closest. He is also the person to call for any SNOW REMOVAL issues.

Cleaning/Linens – Try Tomeika on her cell phone at 802-376-9022

Hot Water/Fireplace – There are 2 hot water heaters. The primary runs on propane, the secondary on electricity. **There should be plenty of hot water. If there is not, please call Chris Conway** . The fireplace also runs on propane. Try Chris first, or call Young's Propane at 800-396-8647 or 885-4551

Electricity -- Chris Conway or The Village of Ludlow Electric Department at 228-7766.

Oil – Chris Conway or Irving Oil, 888-310-1924

Cable/Phone/Internet – Comcast provides all three services and can be reached at 800 COMCAST.

For WIFI issues, we would first suggest powering down the modem for a minute or so.