

Owners

The folks below are your best resources if anything goes awry since they are local. Of course you can always try to reach us with any questions or concerns at our home: 203-481-6256. Ned's cell is 203-619-3972 and Amy's is 203-619-2099. Of course if anything does go wrong, please NOTIFY someone immediately...we want you to have a great vacation!

Key Pick Up

Instructions for key pick up have been included with your rental confirmation. If for any reason the key storage receptacle does not work properly and you can't obtain the house key, page Keith at 802-742-7125. You may also try calling Chris, Jeremy or Tomieka (see below). We will leave additional keys in the house for use during your stay.

EMERGENCIES & SNOW REMOVAL

Keith at Yankee Home Management

Office: (802) 259-3064 Cell: (802) 558-3082 Pager: (802) 742-7125

You can also try our Construction team:

Chris Conway (h) 802-875-3483 or (c)802-384-8019

Jeremy Congdon (h) 802-885-5347 or (c) 802-683-8152

HOT TUB

This is a brand new tub so even we don't know its nuances. If you experience any technical difficulties, please contact Dave at Knight Tubs at 802-228-2260 during regular business hours, or you can contact Keith, Chris or Jeremy. If you just can't work the bubbles, try calling me first ☺

Cleaning/Linens

Try Tomieka on her cell phone at 802-376-9022

Satellite

Direct TV 800-531-5000

Furnace/Oil

If there were problems with the furnace or thermostats, you can call us or Chris Conway or call the oil company directly (we do have a service contract). Patten Oil 802-775-3322

Phone/Internet

VTel provides the phone and DSL service – 802-885-9000

Electricity

Central VT Public Service

To report a power outage 800-451-2877

Garbage/Recycling

Able Waste empties the dumpster every couple of weeks. If it is full, please leave your add'l garbage and recycling outside the door to the lower level...under the deck. Also, please leave me a message so we can call for a dump.